

System Requirements for ACP 2020 Virtual Conference

COMMON QUESTIONS:

Zoom:

What version of Zoom should I use? The latest upgrade of zoom is zoom 5.0.
Information on upgrade: <https://zoom.us/docs/en-us/zoom-v5-0.html>

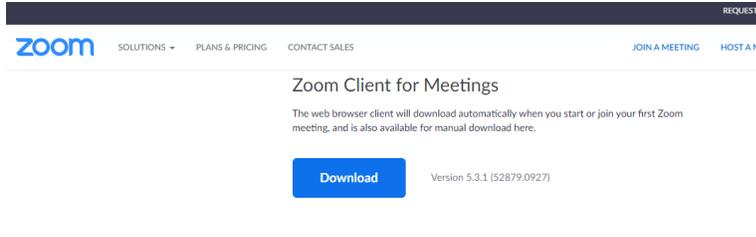
Device:

Can I use my mobile device? Laptops and desktop computers will give you an optimal experience as you are able to see the full video on a larger screen. We recommend using Google Chrome as the browser, however Pathable is compatible with all browsers and mobile devices.

PREPARING FOR THE CONFERENCE:

Install Zoom: Pathable uses Zoom technology. You will be prompted to install the application when you join a meeting, but we recommend **installing Zoom in advance**.

Install "**Zoom Client for Meetings**" for zoom.us/download



Important Note: If you are using a Mac, you may need to update your security settings to share your screen. You can do this through System Preferences > Security & Privacy > Privacy > Screen Recording. Check the option for zoom.us.

DESKTOP:

Desktop or laptop computer (note: most computers purchased within the past few years will exceed the minimum requirements stated below.)

Operating System:

1. Mac: Mac OSX 10.7 or later
2. Windows: Windows 10, 8, 8.1, 7, Vista (SP1 or later), XP (SP3 or later)
3. Ubuntu: 12.04 or later

4. Linux: Red Hat Enterprise Linux 6.4 or higher

Processor / RAM:

1. Single Core 1Ghz or higher (Dual core 2Ghz or higher, 4G RAM recommended)

Web Browser:

1. Windows: Chrome 72+, Edge 84+, Firefox 27+, or IE 11+
2. Mac: Chrome 30+, Safari 7+Edge 84+, or Firefox 27+
3. Linux: Chrome 30+, Firefox 27+

Internet Connection:

1. 1.5 Mbps "up" minimum (3+ Mbps "up" recommended). Note: wireless speeds are lower than your ISP's advertised speeds. You can use [speedtest.net](https://www.speedtest.net) to test your speeds on your computer.

Hardware (recommended but not required):

1. Webcam
2. The microphone and speakers that comes built-in to most computers is adequate, but a headset with a mic or a stand-alone microphone will create a richer, cleaner sound.

MOBILE WEB:

- Smartphone with web browser (Chrome, Edge, Firefox, or Safari recommended)

NATIVE APP:

- Apple or Android smartphone
- iOS version 11.0 or higher
- Android version 5.1 (Lollipop) or higher